

DATA SHEET



Your work force is your single biggest investment. In today's fast paced corporate environment, it is not enough to provide a breadth of learning resources and have employees use them as they can. Time is too valuable and resources are stretched too thin. It is imperative that your team gets the information it requires in a way that matches the urgency of the need.

At the same time, your IT work force sits in varying places on the Cisco learning curve. Meeting the needs of your entire team is therefore complex. SkillSoft's Cisco KnowledgeCenter introduces an array of resources designed and chosen to challenge and motivate every learner on your team.

This one stop portal allows learners to gain knowledge through articles, courses and online books, but more than that, each KnowledgeCenter includes hands-on Practice Labs allowing your IT professional to learn and use Cisco skills in a real-time environment.

What is a KnowledgeCenter?

A SkillSoft KnowledgeCenter is a single focused interface where your Cisco technical professionals can receive instant and ongoing skill development and performance support. The KnowledgeCenter offers a breadth of targeted learning resources including formal learning paths; informal, on-the-job learning; and a range of other resources. These tools and resources are carefully selected by SkillSoft subject matter experts and presented in a user-friendly environment that allows the learner instant access to trusted content from the leading public e-learning provider in the industry.

Whether you are new to Cisco or well on your way to certification, there is a structured learning roadmap for you.

Reference Area

The Reference Area of the Cisco KnowledgeCenter includes:

- Selected Books24x7 titles that pertain to Cisco
- Search or browse access to other relevant titles within the Books24x7® Referenceware® library

Featured Topic

- **Suggested Reading**—Recommended reading on topics related to Cisco
- **Course Spotlight**—Spotlight on a specific instructional topic within Cisco
- **Challenge**—Access to an exercise designed to test skills learned and get feedback from an expert about your solution

SkillsSoft

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Welcome to SkillSoft's
Cisco KnowledgeCenter™

Featured Topic
Identifying and Responding to Security Incidents

Suggested Reading

Register for a Cisco webcast and learn how you can unlock security event information stored in servers, firewalls, and other devices

A Technical Overview of NetFlow from Cisco

Network Security Policy: Best Practices White Paper from Cisco

Course Spotlight

Use SkillSoft courseware to learn to evaluate enterprise network security policies and propose effective, strategic recommendations

The Design of Cisco Security Services

Cisco Challenge

Can you identify the optimum deployment strategy for a Cisco Secure ACS in a geographically dispersed network?

Take the challenge >>

Practice Labs

Cisco Practice Labs enable you to practice and assess your current skill levels and maintain ongoing expertise. Comprising challenging and engaging simulations and exercises, they help accelerate the learning process and increase job performance.

Connect with the Experts

Need expert advice or exam tips? E-mail or chat directly to the professionals in our expert center

Learning Roadmaps

Use targeted, comprehensive certification roadmaps to help you achieve your training goals

Related Resources

Cisco Systems
Cisco Career Certifications
Cisco Support
The Internet Protocol Journal

books24x7

Find Books: Go

[Browse Cisco Books](#)

Selected Books

 CCNA: Cisco Certified Network Associate Study Guide, 5th Edition (640-801)
Sybex

 Firewall Policies and VPN Configurations
Syngress Publishing

 Cisco IP Routing Protocols: Troubleshooting Techniques
Charles River Media

 Securing Cisco Routers: Step-by-Step
SANS Institute

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Learning Roadmaps

Learning roadmaps targeted at three skill levels and designed for quick access to the learning resources most relevant to you. Maps include a variety of learning resources including courses, books, and other assets.

Certification Area

The certification area of the Cisco KnowledgeCenter has:

- **Connect with Experts**—Chat or e-mail access to experts on Cisco
- **Learning Roadmaps**—Learning maps based on user's proficiency with the technology. Maps include courses, exercises, books, etc.
- **Preparing for Cisco Certification**—Access to information about the requirement to reach your certification
- **Vendor Resources**—Links to Cisco's development center

Practice Area

The practice area of the Cisco KnowledgeCenter has:

- **Practice Labs**—Provides an opportunity to test Cisco skills. Each lab is delivered as a course containing simulations or coding exercises
- **Project Center**—Involves complex hands-on development activities leading to completion of an application containing several thousand lines of code. Each project contains two to five individual tasks and consists of some six hours of coding practice, spaced over a number of steps-based tasks

External Links

Links to several external information resources and relevant Web sites include:

- Cisco Systems Home
- Cisco Career Certifications
- Cisco Support
- The Internet Protocol Journal

A Solution for Everyone

An inherent challenge of training your work force is the need to train people of many skill levels and varied levels of proficiency. SkillSoft's Cisco KnowledgeCenter was created to address the various needs of your entire IT work force, from the novice through to the advanced IT professional.

Your learners can enter the KnowledgeCenter looking for beginner information on Cisco programming, intermediate information for the experienced developer or advanced information for those seeking performance support, work support or updated knowledge on a particular aspect of the technology.

Trust SkillSoft's KnowledgeCenter to Address your Cisco Learning Needs

As the leading public provider of e-learning content and technology, SkillSoft understands the learning needs of your organization. SkillSoft has created the Cisco KnowledgeCenter to meet the needs of our customers as they tackle the challenge of training their IT professionals of varied skill levels and training needs.

SkillSoft understands that it is not enough to provide training to your IT work force. It is imperative to meet their needs quickly and efficiently so they can get the knowledge they need and quickly and accurately transfer that knowledge into their workflow.

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